



**Caring Families**  
AOTEAROA

# Annual Report

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FINANCIAL YEAR  
ENDED 30 JUNE 2024





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## OUR VISION | TŪRUAPO

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**Every care family and whānau is enabled, and has the skills to provide tamariki a secure and healing home.**

## OUR GUIDING PRINCIPLES | KA HIKITIA

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- The child's best interest and wellbeing are paramount.
- We recognise the unique place of Tangata Whenua as first peoples of this land and will honour our obligations under the principles of Te Tiriti o Waitangi.
- Work in a culturally responsive, ethical, responsible and professional manner, respecting the inherent worth and dignity of others.
- Clear communication, participation, innovation, collaboration and mutual respect.
- Consulting with caregivers and ensuring we represent their best interests.
- Promoting excellence in caregiving and professional practice.
- Practice for children in care will be trauma-informed, attachment-framed and evidence-based.
- Āta Haere - To be intentional, deliberate and to approach reflectively, moving with respect and integrity. It signals the act of moving with an awareness of relationships, their significance and requirements.

## OUR MISSION | WHAKATAKANGA

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- To strengthen the care family and whānau to provide stability for children in care through a healing environment.  
To uphold the mana of tamariki, their caregivers and whānau.
- Working in partnership with family, whānau, hapū, iwi, Māori organisations and other stakeholders to provide:
  - Support – emotional and tangible
  - Training and learning opportunities
  - Information
  - Advocacy – individual and systemic.



## Enable and Support Members and their Families and Whānau

- Increase engagement opportunities for caregiver members.
- Strengthen and continue advocacy for improvements in the care sector.
- Identify and advocate for specific target groups' needs (non-statutory, Family Homes and disability).
- Caregiver voice is heard and informs all levels of decision making.
- Advocate for National Care Standards to be upheld.
- Applying Rangatiratanga - building capability and capacity for caregivers.
- Strengthen understanding of Te Ao Māori and Le Va (Pasifika worldview).

## Engage and Strengthen Stakeholders and Partner Relationships

- Continued development and strengthening of funding partnerships.
- Strengthen the collaborative partnership with care agencies.
- Identify and develop pathways that complement our caregiver support services.
- Identify and develop strategic partnerships with Māori and Pasifika.

# OUR FOCUS 2023-2025

## Increase Understanding of Therapeutic Caregiving Through Learning Pathways

- We will increase the understanding of therapeutic parenting and help care families understand the impact of adverse childhood experiences.

Strengthen reputation as leaders in the field for therapeutic caregiving.

- Work within Kaitiakitanga – identifying protective factors including cultural connection.
- Manaakitanga, supporting a safe care environment.
- Ensure learning pathways align with Te Ao Māori.

## Ongoing Development of the Role and Performance of the Organisation

- Development and delivery of services will have regard to our bi-cultural obligations to Te Tiriti o Waitangi.
- Whakamanawa, being enablers of transitional change by strengthening and inspiring others.
- Increase the visibility of our organisation and be recognised as leaders in the foster / whānau care sector.

## Uphold and Further Develop the Capability and Capacity of the Organisation

- Hauora-Mana atua - Actively encourage professional and personal growth and wellbeing.
- Policies and procedures are current, clear and effective.
- Seeking to be active learners and effective partners of Te Tiriti o Waitangi by being transparent and intentional in our work with, and alongside Tangata Whenua.

## Financial Viability and Growth

- Maintain financial stability to ensure service delivery and development.
- Ensure a diverse funding portfolio to mitigate risk and to advance strategic objectives.
- Demonstrate good financial stewardship.

## Kaitiaki of the Whenua - Operate in an Environmentally Responsible Manner

- Reduce the impact of operations and services on the environment (including travel, printing and waste).

Engage with stakeholders and the community in our pursuit of environmental sustainability.



# CHAIRPERSON'S REPORT

## *Kua takoto te mānuka* The challenge has been set

Kia ora koutou,

Reflecting on the past year, the whakatauki (Māori proverb) reminds us that challenges bring growth and improvement and I believe that 2023/2024 has seen significant achievements and efforts to support caregivers and tamariki.

Caring Families Aotearoa has navigated a difficult landscape with impacts from global events and local policy changes. Our commitment to supporting caregivers and advocating for tamariki well-being has been unwavering. A notable achievement was the continued discussion and impact of our White Paper, sparking valuable conversations and shaping proposals for better care in Aotearoa at a time when it is so desperately needed.

We have worked hard to deliver on our Strategic Initiatives:

- Green/White Paper Communication Plan: Distribution to key stakeholders for consultation, and delivery to the Minister for Children and discussion.
- Training Projects: Development of self-directed online training, shorter courses focusing on one topic, and work on new training to support biological parents.
- Regional Staffing: Continued support for caregivers in all regions.

We are focused on our Key Future Directions:

- Stronger Community and Iwi Partnerships: Advocate for more case management to be given to the community, iwi, and not-for-profit sector.
- Support for Informal Care Arrangements: Expand needs assessment and transition services.
- Innovative Care Pathways: Establish a fund for community and iwi sector innovation.
- Training and Support for Caregivers: Ensure compliance with caregiver support plans.
- Improving Social Work Practice: Implement trauma-informed care training.
- Measurement and Accountability: Develop new measures for child healing and caregiver satisfaction.

I was honoured to be at Government House for this year's Excellence in Foster Care Awards, hear the stories, and meet the 13 incredible caregivers who were extraordinary in the care they provide on their caregiving journey. Deep gratitude is extended to our caregivers for their ongoing dedication and compassion, we hear the wins and the struggles of our caregiver members, and your stories underpin all that we do.

I would like to thank all staff, both in the National Office and the regions, who continue to provide a high level of support. Special thanks to our Critical Support team of volunteers, our Regional Committee Members and all our volunteers who support us. We also acknowledge the generous contributions from individuals, grant-making organisations, and businesses, who have significantly impacted caregivers' lives.

Under CEO Linda Surtees' capable leadership, our organisation continues to offer essential support to some of the most vulnerable in society. Linda's advocacy for caregivers and children remains crucial to our governance, and her strong leadership has navigated this year's complexities.

Every care journey is unique, but our goal remains the same: achieving the best outcomes for tamariki in care. Let us embrace the challenges ahead with courage and determination, working together to achieve our shared vision. Thank you for your dedication, support, and commitment to Caring Families Aotearoa.

Sincerely,



Marina Seager  
Chairperson, Caring Families Aotearoa





# CHIEF EXECUTIVE'S REPORT

Kia ora koutou,

This past year has been a challenging year for our sector with a great deal of uncertainty due to government cutbacks and the impact of the recession. Caring Families Aotearoa was not immune to these impacts with a reduction in income from contracted training and the effects of the current economic situation on our financial supporters. We have experienced a deficit at the end of the financial year; however, I am very grateful for the rainy day savings we have that will see us through to an economic turnaround.

I want to thank our hard-working team of paid and voluntary staff for their steadfast commitment to delivering on our Strategic Plan and the highest level of support to caregivers. This team includes our many generous financial supporters who have continued to provide essential support. Thank you, your generosity is greatly appreciated in these tough times.

In this year's membership survey, our caregivers told us they wanted more online and self-directed learning opportunities. They also advised that shorter training courses were more attractive to their busy lives. We have responded by designing and developing a new self-directed online course, with the first focused on the National Care Standards. The course consists of 6 parts with the most important for caregivers, Part 3, Assessments, Plans & Support for Caregivers near completion and due to be delivered next year.

We have been developing shorter courses focused on topics caregivers have told us they want for both online and face-to-face delivery which will be released during the next year. We are very excited about the changes to our Training programme which continues to ensure children and young people are healed not held in care.

We are also very excited to launch our new parenting programme, *Bringing Up Great Kids*, with the help of our friends from the Australian Childhood Foundation and a little adaptation. For the first time, we are focusing on supporting biological parents and helping them with the same learning our caregivers receive. We have already tested this programme with young parents in the Wairarapa and received

very positive feedback. Thanks to the generous support of the Tai Shan Foundation we will continue to deliver this course in the lower North Island over the coming months.

This year saw our Care & Protection Green Paper (consultation document) progress to a White Paper (published statement document). We were very proud that this Care & Protection White Paper was produced in collaboration with several of our care partners including our advocacy partners. We are working together as a collective to progress the recommendations with the Minister.

Caring Families Aotearoa is extremely fortunate to have a highly professional and skilled Board who have provided strong direction and governance. This year our Chair John Dickson resigned due to personal reasons, and I want to thank him for his commitment, and care for our organisation. Marina Seager, former Deputy Chair has been appointed Chairperson. We are in very safe hands as she and the Board are focused on the best interests of caregivers, children and young people. Thank you.

Finally, with the utmost admiration, I thank our caregivers who make the greatest difference in the lives of children in care through their incredible love and devotion, 24 hours every day. As always, we want you to know it is a privilege to walk with you on your care journey and we look forward to continuing to do so.

Noho ora mai / Stay well,



Linda Surtees  
Chief Executive





# OUR BOARD

**Marina Seager** | Chairperson, Foster Care Member Representative

**Nik Green** | Deputy Chairperson, Sector Specialist

**Racquel Lewis** | Finance Delegate

**Ann Mitchell** | Sector Specialist

**Nicola Atwool** | Sector Specialist

**Angela Swinney** | Foster Care Member Representative

**Anne Morrison** | Foster Care Member Representative

# OUR YEAR AT A GLANCE

## SERVICE PERFORMANCE

**51**

caregiver support groups around the country

2023: 66

**422**

new caregiver members

2022: 353

**3,600**

followers on our national Facebook page

2022: 3,416

**20**

events hosted for Foster Care Awareness Week

2023: 19

**748**

caregivers and professionals participated in training

2023: 931

**29,000**

visitors to our website

2022: 25,007

**1,000+**

responses to our annual membership survey

2023: 1,005

**5,500**

interactions with caregivers

2023: 6,292

**135**

cases supported by our Critical Support Team

2023: 144

**73**

volunteers supporting our mahi

2023: 82



# OUR MEMBERS

The constant growth in our membership demonstrates an ongoing need for caregiver support and training in Aotearoa New Zealand. Over the course of the year, we received an average of 35 new membership applications per month.

We continue to update our secure membership database by contacting our members. Taking into consideration the caregivers we archived due to them no longer caregiving, we still had an average membership growth of 21 caregivers a month over this period.

total members **4366\***  
(2023: 4106)

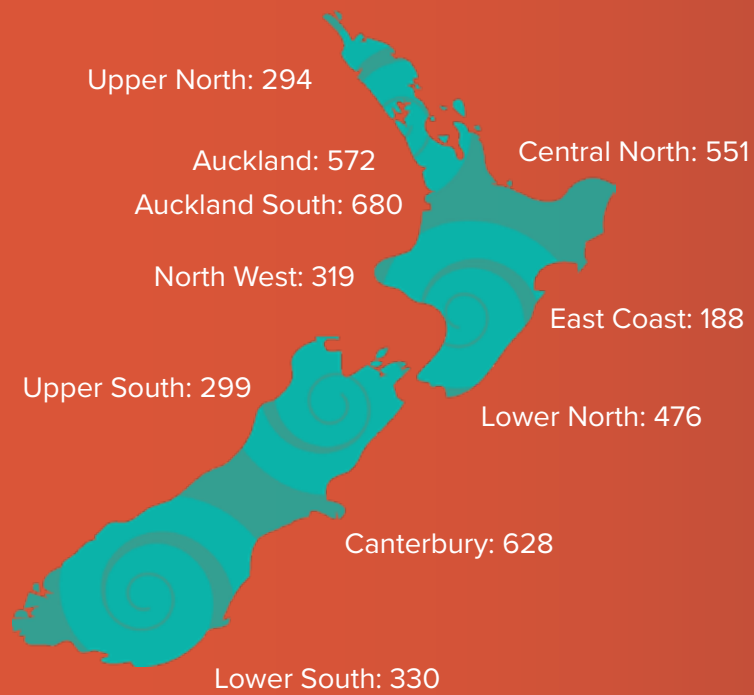
new caregiver members **422**  
(2023: 353)

honorary members **9**  
(2023: 9)

associate members **302**  
(2023: 316)

## WHERE OUR MEMBERS LIVE

(as at 1 July 2024)

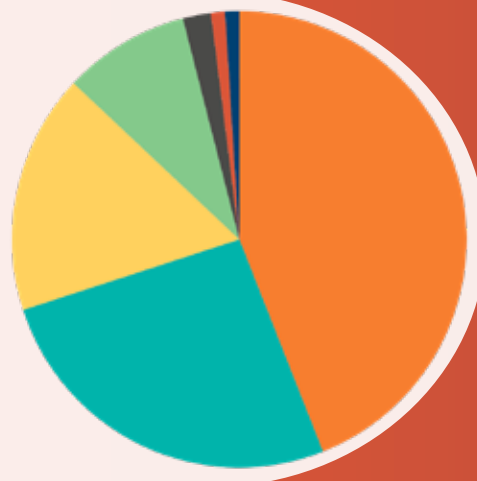


\* this figure includes 29 non-caregiving members (e.g. staff and long-serving volunteers)

## CAREGIVERS BY ETHNICITY

(as at 30 June 2024)

- 44% NZ/European
- 26% Māori
- 2% Cook Island
- 1% Samoan
- 1% Tongan
- 17% Unstated
- 9% Other



# MEMBERSHIP FEEDBACK

Our annual membership survey was completed by over 1,000 members. These responses help us understand what is important to our members and shape the decisions we make when evaluating our support, training, events, and day-to-day communications. Here's a snapshot of some of the feedback we received.

## WHAT TYPE OF TRAINING AND LEARNING OPPORTUNITIES BEST MEET YOUR NEEDS?

- **87%** of respondents felt that Caring Families Aotearoa offered sufficient training and learning opportunities.
- **47%** felt in-person training worked best, while **27%** preferred online self-directed and **24%** preferred online, facilitated by an expert in real-time.
- **49%** replied that regular one-hour training sessions spread over a few weeks, either virtual or face-to-face worked best.

We have been listening to this feedback regarding training and have our first online self-directed training coming out very soon. We are also developing shorter training that can be delivered online, either self-directed or facilitated by an expert. You can read more about this on page 25.

## COMMUNICATION

We asked respondents to rate the emails they receive from us:

- **86%** felt the content was easy to understand
- **80%** felt the emails had topics relevant to them; and
- **82%** felt the frequency of emails was good.

It was great to hear that over 30% of respondents strongly agreed, and 50% agreed that the Caring Families Aotearoa website is easy to navigate and contained relevant information.

## HAS THE SUPPORT OF CARING FAMILIES AOTEAROA MADE A POSITIVE DIFFERENCE TO YOU?

We received so many positive responses to this question:

- *“Fantastic support when I had a very difficult time with OT.”*
- *“Amazing workshop on Difficult Behaviours that I still use the information from all the time.”*
- *“I wish I had heard of your agency sooner.”*



- 67% Yes
- 17% No change
- 12% N/A
- 5% No



# REGIONAL SUPPORT

Support in the regions remains an essential part of our service. During this reporting period we recorded 5,514 interactions with caregivers, by way of phone calls, texts, emails, face-to-face meetings and, now with the ability to meet virtually, we can offer support via Teams meetings. In our recent membership survey, Caring Families Aotearoa's Regional Coordinators support was in the top three services they were aware of, (the other two being training and allegation support).

The steady increase of new members (422), especially whānau caregivers, has highlighted the need for advocacy and support in a space that is new to them. So often our whānau caregivers step up to take in their tamāriki without realising the supports, both practical and therapeutic, they will need to provide a healing home. We have also had an increase in our membership of permanency caregivers.

Caring Families Aotearoa has not been exempt from the effects of the pandemic and change in the economic environment, however, we strive to ensure our members are not impacted by these changes. We like to feel we are resilient like our members and we find new innovative ways to connect in our regions. Social media platforms and online support groups are proving popular for some of our more

remote members. Being able to use technology to encourage connection has been a game changer for us.

At the beginning of the year, our team shared a cultural experience by way of a Marae Noho, graciously hosted by Waiwhetū Marae. Here we were challenged in how we can best meet the needs of our members in our respective roles. The experience was empowering and reassured us that Caring Families Aotearoa has not strayed from our principles as we continue to support those who support our most vulnerable.

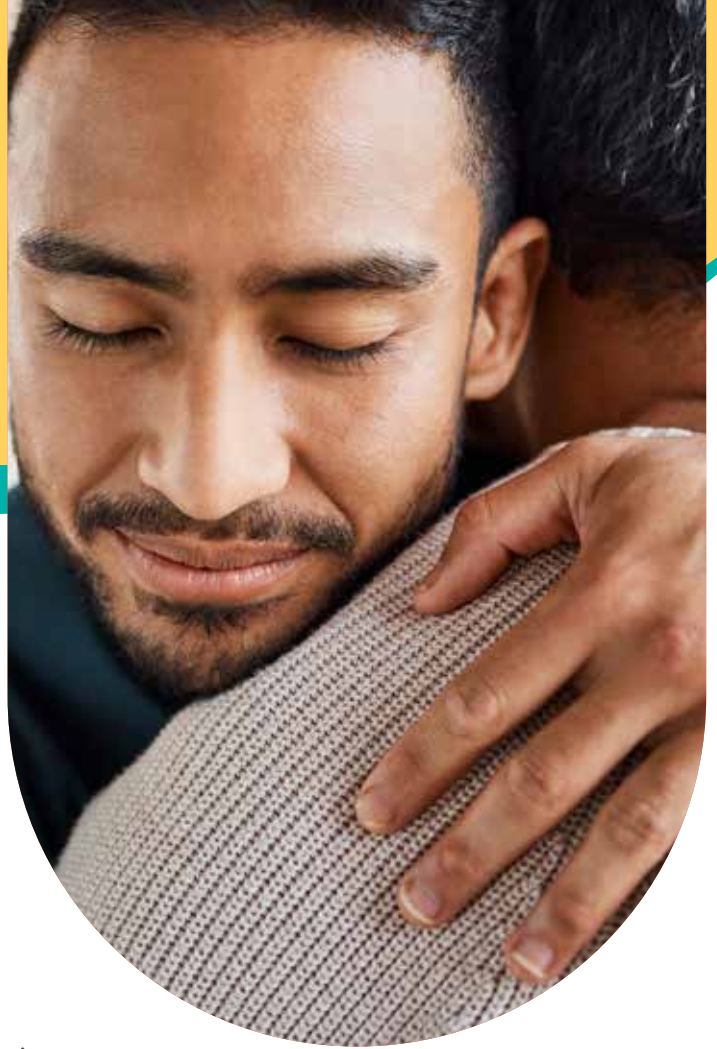
Thanks must be given to our amazing Regional Committee members, who constantly put their hands up to assist our Regional Coordinators. "Ehara tāku toa i te toa takitahi, engari he toa takitini": "My success is not mine alone, it is a result of the love and support from the collective". From the team, thank you. We simply couldn't do what we do without you.



**"Always a phone call away. Always willing to listen."**

- Feedback from a caregiver who completed our membership survey





## THERAPEUTIC SUPPORT

This year has been a very busy one for our inhouse Therapist, with a small client base coming for regular family therapy.

Our Therapist has also played an integral part in helping set up new support groups in those regions where we have previously found it difficult to establish support. This has seen our therapist support many caregivers around the country who have experienced challenging behaviour from their young people.

Working with the Training Manager in developing and researching therapeutic training has taken a large proportion of time. Helping caregivers to make the change from traditional parenting to therapeutic parenting also takes time as caregivers often slip back to what they know, so supporting them to continue a journey with PACE is an important part of the role. As we continue to bring DDP (Dyadic Developmental Psychotherapy / Practice) into people's awareness, we can see our practice broadening, which is exciting.

With some funding from one of our very generous donors who saw the enormous value in this training, we started a trial of offering therapeutic training to biological parents of young children, using the Australian Childhood Foundation programme, Bringing up Great Kids, tailored for New Zealand. We believe this programme is the fence at the top of the cliff, the intervention that can form some of the support to stop young people from coming into care. This programme looks at the parents' trauma, giving them the tools to recognise their triggers and pause in that moment to do something to regulate their emotions before interacting with their children. So far, our interactions and feedback have been highly successful.

# REGIONAL SUPPORT GROUPS

## NORTH ISLAND

### UPPER NORTH

- Whangarei FASD Support Group
- Whangarei Support Group

### CENTRAL NORTH

- Caring South Waikato Hearts
- Rotorua Support Group
- Tauranga Support Group

### NORTH WEST

- Manawatu Foster Care Association
- Taranaki Support Group
- Wanganui Foster Care Association Inc

### AUCKLAND

- Auckland Men's Dinner Group
- Royal Oak Coffee Group
- Sole Caregivers Virtual Support Group
- West Auckland Foster Care Support Association

### LOWER NORTH

- Kapiti Foster Care Support Group
- Levin PACE Support Group
- Tararua Foster Carers
- Wairarapa Foster Caregiver Support Group
- Wellington Family & Foster Care Association

### AUCKLAND SOUTH

- Franklin Foster Carers Association
- Morrinsville Support Group
- Ngaruawahia Support Group
- Hamilton Support Group
- Polynesian Caregivers Group
- Waikato Foster Care Association

### EAST COAST

- Hawkes Bay Foster Care Association
- Tairāwhiti Support Group

## SOUTH ISLAND

### CANTERBURY

- Ashburton Caregiver Catch Up
- Canterbury Men's Group
- Christchurch North Caregivers
- Christchurch South Kaitiaki (Caregivers)
- Christchurch West Caregiver Support Group
- Eastside Whānau & Foster Care Support Group
- Geraldine Support Group
- Keeping Memories Support Group
- North Canterbury - Rangiora Caregivers Support Group
- North Canterbury Caregivers Catch Up
- Otautahi Foster Care Association
- Whānau Kin Support Group

### UPPER SOUTH

- FASD Nelson Support Group
- Greymouth Support Group
- Marlborough Foster Parents Association (Blenheim/Picton)
- Marlborough Support Group
- Nelson & Tasman Association
- Nelson Whānau Support Group
- Westcoast & Greymouth Support Group
- Westport Support Group

### LOWER SOUTH

- Central Otago Support Group
- Dunedin Support Group
- Southland Coffee and Cake
- Queenstown Support Group
- Gore Support Group
- Oamaru Support Group







# ONLINE SUPPORT PLATFORMS

**1,543**

**MEMBERS ACROSS OUR 11 REGIONAL FACEBOOK GROUPS**

2023: 1,485

## REGIONAL FACEBOOK GROUPS

Our regional closed Facebook groups allow caregivers to support one another virtually. Caregivers feel comfortable reaching out to each other and sharing information through this platform, knowing that only caregiver members of Caring Families Aotearoa are accepted onto the page. Our Regional Coordinators are also able to engage with those caregivers seeking support, often initiating a private message or phone call to offer our services.

**3,600**

**FOLLOWERS ON OUR NATIONAL FACEBOOK PAGE**

2023: 3,416

## NATIONAL FACEBOOK PAGE

Over 3.6K individuals follow the Caring Families Aotearoa national Facebook page, with a total of 8.7K Facebook visits during this reporting period. Our national Facebook posts reach a vast audience, providing updates on upcoming events, training, and other relevant information within the care sector. We continue to see growth in the number of people following the page and engaging with our posts.

**538**

**MAILOUTS SENT TO OUR MEMBERSHIP**

2023: 512

## MAILCHIMP

We sent 538 mailouts during this reporting period to either all, or select groups of our membership.

These mailouts provide caregivers and other members with current information about training opportunities, events happening in their area, support group meetings and celebrations.

**29,000**

**VISITORS TO OUR WEBSITE**

2023: 25,007

## WEBSITE

The Caring Families Aotearoa website attracted 29,000 users over the course of the year, an increase of almost 4000 users since our last reporting period. We know from our 2024 Membership survey that our website provides caregivers with relevant, up-to-date information and it is easy to navigate. The training pages and contact details for our frontline staff are both popular ports of call.



# ADVOCACY

Caring Families Aotearoa is dedicated to ensuring that every care family and whānau is enabled, supported, and has the skills to provide tamariki/children with a secure home where they can be healed.

To ensure this happens, we advocate for caregivers by having regular ongoing conversations with MPs, Oranga Tamariki senior staff, NGOs (Non-Government Organisations), Iwi reference groups, and other care agencies around issues that affect our caregiver members.

There are three areas Caring Families Aotearoa would like to focus on:

1. Family Group Homes,
2. Non-Statutory Caregivers; and
3. National Care Standards.

In line with our areas of focus, in March 2024 we released a Care & Protection Green Paper to generate discussions on the performance of the care and protection sector and outline proposals to better the system. We received feedback from across the care sector and this research and public consultation formed the White Paper that was presented to the Minister for Children, Hon Karen Chhour.

Although this process was begun and initially led by Caring Families Aotearoa, the final recommendations in the White Paper were developed collaboratively and represent the \*collective view of what is needed to better serve children and young people in care.

*(\*This collective of NGOs includes Wesley Community Action, Grandparents Raising Grandchildren, New Zealand Council of Christian Social Services, VOYCE Whakarongo Mai, Open Home Foundation and Kia Puāwai.)*





**“It was helpful having someone to talk to, someone who understands and who was a neutral party, to follow up and guide us through the process.”**

- Feedback from a caregiver who completed our membership survey

# CRITICAL SUPPORT

The Critical Support Service continues to provide caregivers with a high level of support, information and advice when they are in times of need. We have a dedicated team of Critical Support Workers around the country who volunteer their time and go above and beyond to ensure caregivers are never alone when they are experiencing difficulties. A big thank you to our volunteer Critical Support team.

**14**

Critical Support  
Volunteers  
(2023: 19)

**100%**

Of caregivers who completed our evaluation expressed satisfaction with the content and delivery of the Critical Support Service  
(2023: 96%)

**135**

cases supported by our Critical Support Team  
(2023: 144)

## OUR CRITICAL SUPPORT TEAM

Bev Bade

Colin Hardgrave

Debra Guymer

Judith Marshall

Karen Crawshaw

Penny Dawber

Sheree McKenzie

Wayne Marshall

Pam Hamilton-Currey

Greg Cvitanovic

Dean Davies

Sarah Gray

Jill Higgison

Shirley Afoa

**“You supported us through the school holidays and helped us stay strong.”**

- Feedback from a caregiver who completed our membership survey



# CARE SECTOR TRAINING

## HE KETE AKORANGA – CARING FAMILIES AOTEAROA SUITE OF LEARNING

The training and learning opportunities offered by Caring Families Aotearoa are informed by Dyadic Developmental Psychotherapy and Practice (DDP), using an attitude of PACE (Playfulness, Acceptance, Curiosity and Empathy). This is a model that creates healing for tamariki through relationships.

We have a range of courses to meet the diverse needs of our caregiver members. With their best interests at heart, we adapted our learning suite during the year by:

- introducing a new, entry-level course for caregivers who want to learn the basics of therapeutic parenting;
- reshaping and offering our Keeping Memories - Life Stories course to caregivers who want to help their child understand their past; and
- dividing a longer module - What's Behind the Behaviour - into two more manageable sessions.

**"A very well-presented course - which helped "refill my bucket" with some very good resources that will be helpful in my role as a caregiver."**

- Feedback from a caregiver who attended one of our training courses.

**101**

COURSES DELIVERED BOTH ONLINE (49) AND FACE-TO-FACE (52)  
(2023:116)

**762**

CAREGIVERS AND PROFESSIONALS PARTICIPATED IN OUR TRAINING  
(2023:931)

**217**

CAREGIVERS PARTICIPATED IN AKO NGĀTAHI COURSES  
(2023:249)



## ENTRY LEVEL

### AKO NGĀTAHI - ONLINE LEARNING

Our Ako Ngātahi (Learning Together) interactive series continues to be popular with our caregivers. The sessions are facilitated by two Regional Coordinators (RCs) who are topic experts. Using an interview format, the RCs discuss a topic thoroughly, and then caregivers are given the opportunity to ask questions. Each session runs for approximately 45 to 60 minutes, which is a manageable length of time for busy caregivers.

The series has 12 successive topics, and we offer two topics per month - a daytime and an evening session.

In 2023/24, we had an average of 11 caregivers attend each Ako Ngātahi session, with a total of 217 participants throughout the year.

### HEART OF HEALING CARE - THE BEGINNING OF THERAPEUTIC PARENTING

Offered for the first time this year, HeArt of Healing Care provides an introduction to the world of therapeutic parenting. The content is based on feedback from caregivers, addressing what they told us they wished they had known at the start of their caregiving journey. This new course is delivered face-to-face and online.

### KEEPING MEMORIES: LIFE STORIES

Refreshed and highly practical, we re-introduced this course to our learning suite this year to help caregivers answer children's "what", "when" and "why" questions about their care experiences.

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## INTERMEDIATE TRAINING

### ONLINE AND FACE-TO-FACE

Intermediate courses are delivered both in person and online nationally. We offer our facilitated online courses on a variety of days and times to increase accessibility for caregivers.

From July 2023 to June 2024, 746 caregivers and 16 professionals participated in our training. Of those, 379 were supported by Oranga Tamariki, 293 did not have a supporting agency, and 90 were supported by other agencies (including S396 providers and Iwi organisations).

The Intermediate courses we delivered were:

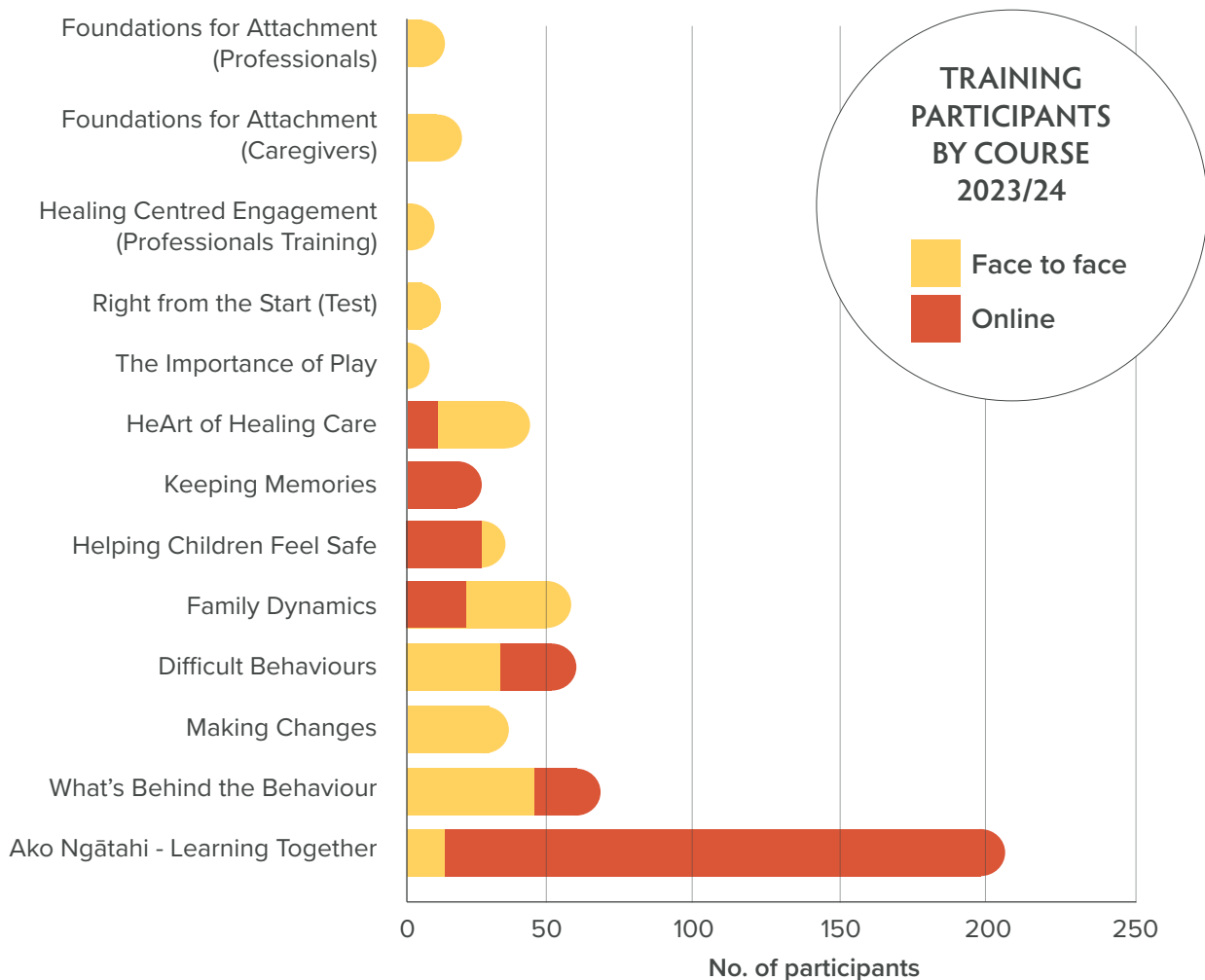
- What's behind the behaviour? - The Why (the first of two 1.5 hour online sessions)
- What's behind the behaviour? - The How (the second of two 1.5 hour online sessions)
- Making Changes – Stability in hard times
- Difficult Behaviours – Managing confrontation and intimidating interactions
- Family Dynamics – Torn loyalties: Conflicts for Children in Care
- Helping Children Feel Safe – Providing structure and supervision.

Our Regional Coordinators deliver these courses across the country, in their respective regions.

**We asked caregivers who attended Intermediate face-to-face and online training if it provided them with increased confidence in caring for their tamariki. On a scale from 1 (not at all) to 10 (very much), 83% of participants rated increased confidence at 7 or above.**

**“There should be promotion of this course to all caregivers as the number one course to do - preferably before tamariki came into your care, or immediately after they do.”**

- Feedback from a caregiver who attended one of our training courses.



## ADVANCED AND PROFESSIONALS TRAINING

- Foundations for Attachment for Caregivers (4 sessions, one day a week over 4 weeks)
- Foundations for Attachment – Adapted for Social Workers and Other Professionals (one-day training).

Our Foundations for Attachment (FFA) course is our advanced DDP training that has been delivered to caregivers and professionals in Aotearoa over the past seven years.

In the past financial year, we delivered two FFA training courses for caregivers and one FFA training to Oranga Tamariki social workers.

Caregiver participant numbers fluctuate depending on the region. We feel this is due to the time commitment caregivers need to attend this training. We have now adapted delivery days to be more cost effective, delivering two consecutive days over two weeks.

## NEW INITIATIVES

During the year, we introduced the *Bringing Up Great Kids* parenting programme for biological parents.

We have tested this in the Wairarapa so far, with the support of a private donor, and hope to expand testing in other regions next year.

**“This course has made me aware of my attachment styles, so that I am able to regulate myself better when managing challenging situations with my children.”**

- Feedback from a caregiver who attended Foundations for Attachment.



# TRAINING IN DEVELOPMENT

We are developing new training and reviewing existing training to meet the needs of the care sector. Our training is constantly evolving, depending on the latest research and feedback from members. Over the course of the year, our team worked hard on the content and design of the following training initiatives:

## INTERMEDIATE

### The Importance of Play (online and face-to-face)

- Focuses on how tamariki need to have the opportunity to learn to play to build secure relationships and learn about the world. **This is now complete and we are looking at delivery options.**

### Calming the Volcano –‘What’s Behind the Eruption!’

- Understanding the emotional levels (regulated or dysregulated) of tamariki and how to support them when they are unable to control their emotions.

## SELF DIRECTED LEARNING

### National Care Standards

- **Understanding Part 3: Assessment, Plans and Support for Caregivers**  
After feedback from our caregivers, (who want an easy to understand, summarised learning of the standards to work through at their own pace), we have invested in developing an online, self-directed learning platform to deliver the National Care Standards. This platform will ensure our caregiver members have the knowledge to provide children in their care with a consistent, appropriate level of care as laid out in the Oranga Tamariki Act. It will be ready to deliver next year.
- **Understanding Parts 1, 2, 4, 5 and 6** are also in development.

### Coffee Break Learning

Snippets of learning in small, easy to follow, bite size pieces:

- **Bedtime Battles**
- **School Struggles**
- **Stealing**
- **Biological children**
- **Access visit.**

# EVENTS

Engagement with caregivers around the country is an important part of our work - and our regional and national events allow this to happen in relaxed environments. They provide an opportunity to connect with caregivers and tamariki, to recognise and celebrate them, offer them fun activities and learning opportunities, and ensure they know we are here to support them on their caregiving journey.

These events also facilitate connections among caregivers - a chance to meet others on a similar journey and build support networks afterwards. Our events are either free, or heavily subsidised and allow caregivers to relax and get involved while the tamariki are entertained.

We held a total of 91 regional and national events in the 2023/24 financial year.

**"Being a recipient has really given me a boost in what can be sometimes be very hard and trying times with my young person. I loved the experience."**

- Gemma Duffy, 2024 EFCA recipient

**"It's an absolutely fabulous way to celebrate the wonderful kids and rockstar carers and a chance for both to meet new people who share common attributes and build lifelong connections/support."**

- Feedback from a caregiver who attended Face you Future with her rangatahi in 2023

## EXCELLENCE IN FOSTER CARE AWARDS

The Excellence in Foster Care Awards recognise the extraordinary efforts of caregivers. This year, we partnered with Barnardos, Open Home Foundation, Grandparents Raising Grandchildren, and new partner Kia Puāwai to host the event.

Each year 10 amazing caregivers or couples are celebrated for their incredible mahi (work). In 2024 we had some outstanding applications, so much so that we increased the awards to 13.

The 2024 recipients, (seven couples, one whānau, and five individuals), travelled from all over New Zealand to attend the award ceremony at Government House in Wellington. They were presented their award by the Governor General and the Hon Minister for Children, Karen Chhour, in front of 100 guests including the recipient's whānau and friends, representatives from NGOs and Oranga Tamariki representatives.

This event is always a highlight for us, celebrating and recognising wonderful caregivers along with their whānau and friends. We would love to award every amazing caregiver but these awards shine a light on foster care and the incredible journeys our caregivers take.

## FACE YOUR FUTURE

On 27 and 28 September 2023, 32 young people converged in Auckland for a two-day camp to identify their purpose and dreams.

Proudly hosted by L'Oréal New Zealand in partnership with Caring Families Aotearoa and VOYCE Whakarongo Mai, Face Your Future 2023 is an event held specifically for 16-18 year olds growing up in care.

The rangatahi (young people) listened to inspiring stories from people who had pushed through some tough times in their lives to be super successful in their personal lives, businesses, and careers. There were fun, interactive workshops to help them think about their career pathways, training, or further education. With L'Oréal experts on site, the rangatahi could also choose to have their hair or makeup done. While these activities took place, caregivers were indulged with a day of pampering, courtesy of L'Oréal New Zealand and therapeutic training from one of our Regional Coordinators.

Feedback from our Face Your Future participants was overwhelmingly positive. We heard from caregivers that their young people left brimming with confidence and with more certainty about their next steps.

FACE



YOUR



FUTURE



## EXCELLENCE IN FOSTER CARE AWARDS



**“It was an honour and a privilege to be nominated for an award and stand up & represent all the caregivers / foster parents around the country.”**

- Stacia Waata, 2024 EFCA recipient

## REGIONAL EVENTS

Caring Families Aotearoa's commitment to supporting caregivers in the community is illustrated through our regional events, support groups and regional coordinators around the country.

We have Regional Committees made up of volunteers, who in partnership with our Regional Coordinators, plan events open to caregivers and their whānau in each region.

We hosted 37 regional events across Aotearoa during this reporting period, including meet and greets, afternoon and morning teas, craft workshops and Matariki celebrations, to name a few. Feedback suggested these events were very successful and well received.

**"The organisers did an exceptional job of creating a warm and welcoming atmosphere, making me feel included and valued as part of the community. I was particularly impressed with the emphasis on upholding the mana of tamariki and the focus on family connections."**

- Feedback from a caregiver who attended our Matariki Tūhono event in Christchurch

37

**Regional events hosted around Aotearoa this reporting period**

2023: 28

29

**Family Fun Days hosted in 2023.**

2022: 31



## FAMILY FUN DAYS

From late October to December, Family Fun Days were held around the country, funded by local businesses. They are a fun day out for children in care, joined by their caregiver, and other children who have had a tough start to life. We held 29 Family Fun Days in 2023, including pool parties, movie screenings and bowling parties.





20

Foster Care Awareness Week events hosted in 2024.  
2023: 19



“Thank you. That is exactly what I needed. I wanted to meet people who get me.”

- Feedback from a caregiver who attended our caregiver lunch in Waikuku

**FOSTER CARE AWARENESS WEEK**

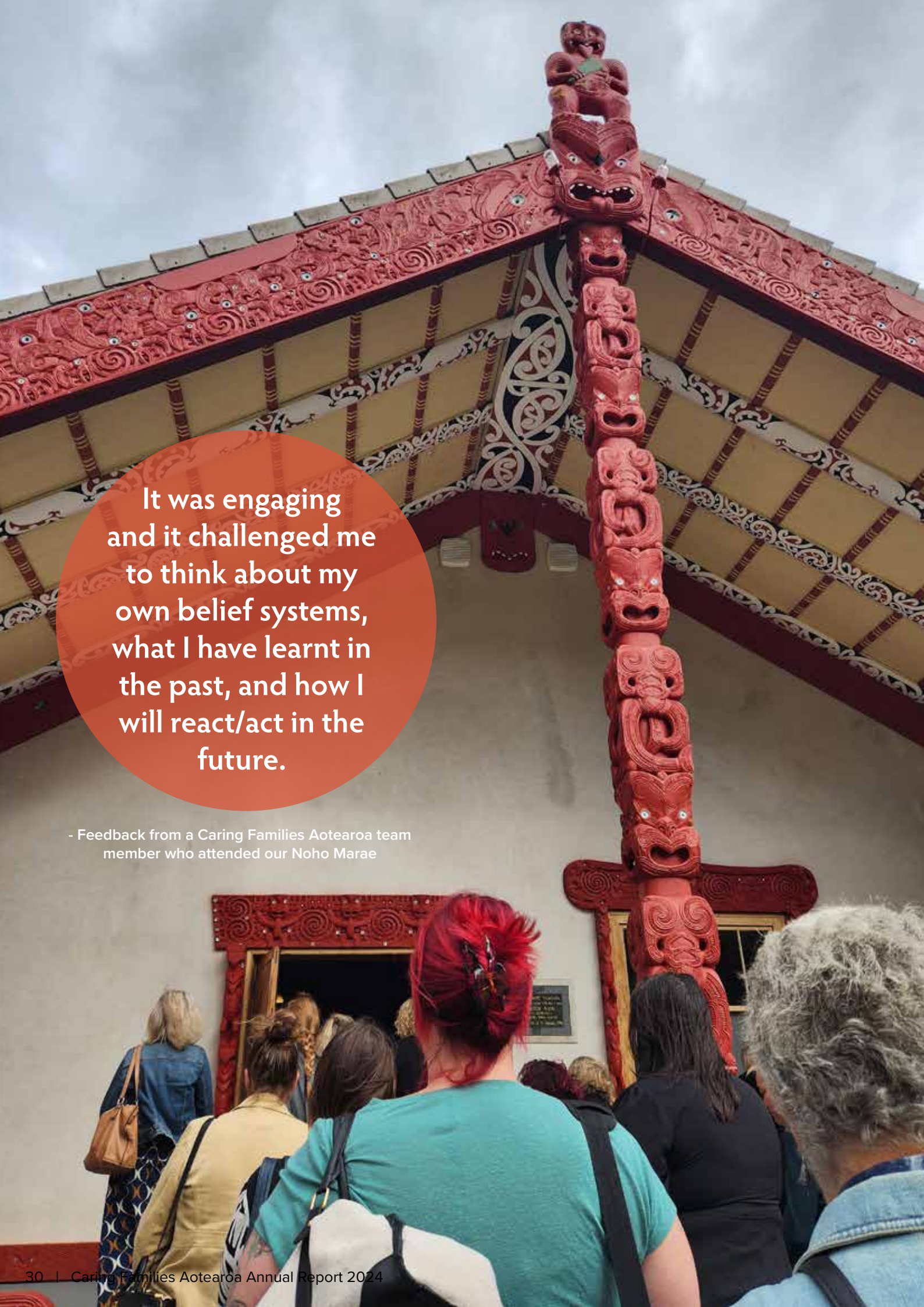
We love Foster Care Awareness Week as a chance to give back and celebrate all that caregivers do. Every year we hold events around the country specifically for caregivers, led by our Regional Coordinators (or partnered events in conjunction with other organisations) to recognise caregivers.

During Foster Care Awareness week, (4–10 March 2024), we showed appreciation to our caregivers by holding 20 wonderful events around the motu (country), attended by 380 caregivers. These events ranged from a Sculpture Trail Walk & lunch, Movie Night, Zoo Excursion, Appreciation Morning Teas and Lunch, and workshops for creativity, engagement and connection.

We received some lovely feedback:  
“Thank you for a wonderful evening you organised tonight, was so nice to get out, relax with good company of like minded caregivers.”

“Loved the chillaxing time sitting around the platter chit chatting among some awesome carers. Had a blast. Thank you all.”





It was engaging and it challenged me to think about my own belief systems, what I have learnt in the past, and how I will react/act in the future.

- Feedback from a Caring Families Aotearoa team member who attended our Noho Marae

# CULTURAL GROWTH

Our Kaitakawaenga has worked very closely with both Kaimahi Māori and our CEO on a gentle, yet persistent approach, moving forward when it is right to do so and not to adhere to a deadline for our understanding/mātauranga.

## THE LAST 12 MONTHS HAVE INCLUDED THE FOLLOWING:

- Our Monday and Friday morning karakia has extended to include waiata-a-ringa practice. This includes National office staff and team members who work remotely. The engagement is not compulsory and has grown from a few regular attendees to a full team attendance.
- Part of the tikanga of whānaungatanga has included a one on one korero with the Kaitakawaenga when a new team member joins the team. This korero provides an opportunity for the new team member to connect with the Kaitakawaenga and share their journey of learning up to this point.
- Our Kōpaki Ahurea is an internal folder that can be accessed by all team members and is continually being added to with relevant resources and information.
- Te Wā Tuku Reo Māori was celebrated by our whole team with a video of a Kai Tahu Waiata-a-Ringa contribution to the virtual compilation hosted by Te Taura Whiri during Te Wiki o Te Reo Maori.
- In May 2024, the team came together and shared some learning around tukutuku through mahi toi.
- A Marae Noho was hosted by the Tangata Whenua of the whenua our National Office sits on in Lower Hutt. The primary aim was to understand how Te Tiriti can positively influence our practice as an organisation. Our Noho included everyone in our team, including our Board. The wairua of our gathering was enhanced by the awahi of Tangata Whenua, with many of our team being spiritually moved by their experience.
- A dedicated internal channel has been set up for our Matariki learning. Our team are learning that Matariki is not just one day and that there is a whakapapa and a whanaungatanga that embraces us every day.
- Weekly practice of mihi, pepeha and karakia by team members opening weekly hui.
- Our Kaitakawaenga continues to hold relationships with various Iwi and Hapū around Aotearoa. Nurturing a meaningful relationship at a respectful pace to meet the needs of Tangata Whenua will ensure a relationship that will be lasting. Tainui, Ngati Maniapoto, Ngati Porou and Te Whanau-a-Apanui, Tupoho maintain constant communication as their capacity grows.
- The Kaitakawaenga and Kaimahi Māori hui monthly with the Chief Executive to discuss any matters that may need attention.

### Current projects being established:

- Te Ao Māori values being adopted in place of the agency principles.
- Preparation for Te Wiki o Te Reo Māori 2024.
- Preparation for the waiata tautoko for National Conference 2024.
- Practical application of Te Tiriti principles.

Loved not just  
'ticking a box' but really  
letting the sometimes  
challenging course  
content really do it's  
work at a heart level.  
Tino pai rawa!

- Feedback from a Caring Families Aotearoa team member who attended our Noho Marae



**THANK  
YOU!**

## **TO OUR WONDERFUL FUNDERS & SUPPORTERS A GREAT BIG THANK YOU!**

Our supporters give so generously to ensure our key support services remain available for all Kiwi families looking after children in need of care and protection. Each year, more than 60% of the operational funding for our support services comes from generous individuals, businesses, community and grant-making organisations.\*

The support, advocacy, and specialised training offered to our members helps them to provide safe, nurturing, and stable homes for some of our country's most vulnerable children. This year, the generous contributions we have received towards this work means that it remains a vital lifeline and a free service for all Kiwi families who need it.

Our heartfelt thanks to the many generous individuals, businesses, sponsors, and community organisations listed below for their support of caregivers and their precious young ones over the last year.

\* Our Critical Allegations Service is funded in full by Oranga Tamariki.





CORPORATE PARTNER

**L'ORÉAL**  
G R O U P E

### GRANT ORGANISATIONS

Aotearoa Gaming Trust  
Bay Trust  
Community Trust South  
Eastern & Central Community Trust  
Foundation North  
Four Winds Foundation  
Grassroots Trust - Central  
Lion Foundation  
Lottery Grants Board (DIA)  
Nikau Foundation  
Otago Community Trust  
Pub Charity  
Rātā Foundation  
Rotorua Trust  
Tai Shan Foundation  
TECT - Tauranga Energy Consumer Trust  
TG Macarthy Trust  
We Care Community Trust Ltd  
Whanganui Community Foundation

### GENEROUS BUSINESSES & INDIVIDUALS

Elite Hardware  
D P Winstone Charitable Trust  
Dörte Gehring  
Esmée Myers  
Jamie Bromley  
John Bromley  
Liam Drew – JK Memorial Fund  
Richard Lang  
Mike Smith – Woodsmith Building Co.  
Sue Bell  
Sue Elicora Trust  
Lyndy Wilkinson  
Helen Stevens  
Gus & Veronie ter Woorst  
Merrill Holdsworth  
Wayne Forrest  
Wendy Cook & Sean Gollin  
Z Energy – Good in the Hood



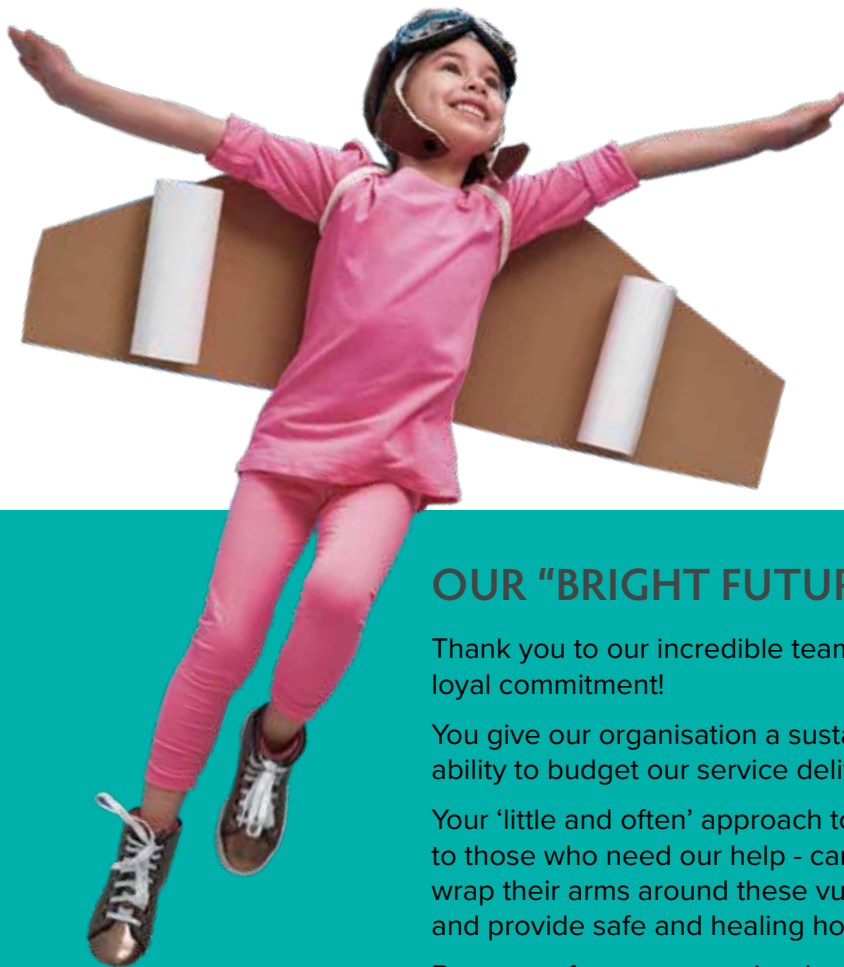
# Safewill

## SAFEWILL, AN ONLINE WILL-WRITING SERVICE

This year, we have also joined with Safewill, a safe and secure online will-making service that allows individuals to ensure that their families can continue to be cared for, even after they've gone.

We offered a half-price fee for this service (\$80 instead of \$160 RRP) throughout this first year of our partnership, and a Free Wills Week in both September and the following March. As a result, over 30 of our members and supporters have not only taken care of their will quickly and easily, but have also opted to leave an ongoing legacy to the caregiving community by leaving a gift in their will.

Thank you, Safewill - and welcome to our community of loyal and committed friends. Find out more at <https://safewill.com/nz>.



## OUR "BRIGHT FUTURES" TEAM

Thank you to our incredible team of monthly givers for your loyal commitment!

You give our organisation a sustainable stream of income and the ability to budget our service delivery costs with confidence.

Your 'little and often' approach to supporting us has meant the world to those who need our help - caregivers and foster parents - who wrap their arms around these vulnerable and traumatised young ones and provide safe and healing homes for them.

Because of your generosity, these young lives now have the hope of a brighter future – as the next generation of confident and resilient Kiwi kids.

All of us here at Caring Families Aotearoa whole-heartedly thank our "Bright Futures" team members for your loyal and ongoing support.



**8689**

wonderful  
supporters

**1860**

regular  
givers

**\$251,767**

in grants and  
sponsorships, from  
17 funding partners

**1124**

new supporters

Five new funding organisations  
gave to Caring Families  
Aotearoa in 2023/2024



# NZ FAMILY AND FOSTER CARE FEDERATION INC.

## TRADING AS CARING FAMILIES AOTEAROA

**Financial Statement for the Year Ended 30 June 2024**

### **Contents**

Entity Information	37
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Statement of financial position	42
Statement of cashflows	43
Notes to financial statements	44-48

# NZ Family and Foster Care Federation Inc.

Financial Statement for the Year Ended 30 June 2024

## Entity Information as at 30 June 2024

<b>Entity and purpose</b>	<p>NZ Family and Fostercare Federation Inc, operating as Caring Families Aotearoa.</p> <p>Incorporated Society with Charitable status under the Charities Act 2005.</p> <p>Provides support, training and advocacy to care families.</p> <p>Government contracts and fundraising are our main source of cash and resources. The society does not charge any membership fees to its members</p> <p>Funds are raised through grants &amp; sponsorship, individual regular &amp; one off gifts, and business sponsorship for Family Fun Day events.</p> <p>The society is supported by a network of regional committee members, support group liaisons, critical support workers and other local volunteers. The society also coordinates the distribution of donated goods to its members via local face to face trainings, support groups and events.</p>
<b>Location of business</b>	Forsyth Barr Tower, Level 4, 45 Knights Road, Lower Hutt
<b>Contact</b>	<a href="mailto:enquiries@caringfamililes.org.nz">enquiries@caringfamililes.org.nz</a>   <a href="http://www.caringfamilies.org.nz">www.caringfamilies.org.nz</a>   Free phone: 0800 693 323
<b>IRD No.</b>	049-143-702
<b>Date of establishment</b>	25 October 1979
<b>Certificate of Incorporation</b>	218479 - reregistered on 23 February 2024
<b>Charities Commission Registration</b>	CC25139 - 3 June 2008
<b>Board Members</b>	<p>The following board members come from a diverse range of backgrounds each bringing a unique skill set. They meet at a minimum of four times per year to oversee the strategic direction of the society.</p> <p>Marina Seager – Chairperson Angela Swinney Ann Mitchell Anne Morrison Nicola Atwool Nik Green Racquel Lewis</p>
<b>Chief Executive Officer</b>	Linda Surtees



## **INDEPENDENT AUDITOR'S REPORT**

### **To the Board Members of Caring Families Aotearoa**

#### **Opinion**

We have audited the accompanying performance report of Caring Families Aotearoa on pages 11 to 48, which comprises the statement of service performance, the statement of financial performance and statement of cash flows for the year ended 30 June 2024, the statement of financial position as of 30 June 2024, the statement of accounting policies and other explanatory information.

In our opinion:

- a) the reported outcomes and outputs, and quantification of the outputs to the extent practicable, in the statement of service performance are suitable;
- b) the performance report on pages 11 to 48 presents fairly, in all material respects:
  - the service performance for the year then ended; and
  - the financial position of Caring Families Aotearoa as at 30 June 2024, and its financial performance, and cash flows for the year then ended in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit).

#### **Basis for Opinion**

We conducted our audit of the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)), and the audit of the statement of service performance in accordance with New Zealand Auditing Standard (NZ AS1) 'The Audit of Service Performance Information (NZ)'. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Performance Report section of our report. We are independent of Caring Families Aotearoa in accordance with Professional and Ethical Standard 1 'International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, Caring Families Aotearoa .

#### **Other Information: Entity Information**

The Board members are responsible for the other information. The other information comprises the entity information but does not include the performance report and our auditor's report thereon.

Our opinion on the financial information in the performance report does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the performance report, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the performance report or our knowledge obtained in the audit or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

### **Board Members' Responsibility for the Performance Report**

The Board Members are responsible on behalf of the entity for:

- (a) identifying outcomes and outputs, and quantifying the outputs to the extent practicable, that are relevant, reliable, comparable and understandable, to report in the statement of service performance;
- (b) the preparation and fair presentation of the performance report which comprises:
  - the entity information;
  - the statement of service performance; and
  - the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued in New Zealand by the New Zealand Accounting Standards Board, and
- (c) for such internal control as the Board Members determine is necessary to enable the preparation of a performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report, the Board members are responsible on behalf of the entity for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board Members either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

### **Auditor's Responsibilities for the Audit of the Performance Report**

Our objectives are to obtain reasonable assurance about whether the performance report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance ISAs and NZ AS1 will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this performance report.

As part of an audit in accordance with ISAs (NZ) and NZ AS1, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the performance report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Board Members and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the performance report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the performance report, including the disclosures, and whether the performance report represents the underlying transactions and events in a manner that achieves fair presentation.
- Perform procedures to obtain evidence about and evaluate whether the reported outcomes and outputs, and quantification of the outputs to the extent practicable, are relevant, reliable, comparable and understandable.

We communicate with the Board Members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

### **Restriction on Responsibility**

This report is made solely to the Board Members, as a body, in accordance with section 42F of the Charities Act 2005. Our audit work has been undertaken so that we might state to the Board Members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Board Members as a body, for our audit work, for this report, or for the opinions we have formed.



Kendons Chartered Accountants Limited  
Lower Hutt  
20 September 2024



**NZ Family and Foster Care Federation Inc.**  
**Financial Statement for the Year Ended 30 June 2024**

**Statement of Financial Performance**

	Notes	Actual this year	Actual last year
		\$	\$
<b>REVENUE</b>			
Donations, koha, and other general fundraising activities		1,800,949	1,971,881
General grants and sponsorship	13	251,767	313,238
Government service delivery contracts		968,341	1,073,691
Interest, dividends and other investment income		70,197	48,316
Other revenue		33,479	50,001
<b>Total Revenue</b>		<b>3,124,733</b>	<b>3,457,127</b>
<b>EXPENSES</b>			
Expenses related to fundraising		1,067,259	1,091,445
Operating expenses		557,160	660,955
Employee remuneration and other related expenses		1,776,209	1,764,418
Other expenses related to service delivery		88,516	162,141
<b>Total Expenses</b>		<b>3,489,143</b>	<b>3,678,959</b>
<b>Total (deficit) for the year</b>		<b><u>(364,410)</u></b>	<b><u>(221,832)</u></b>

**This performance report has been approved by those charged with governance.**

  
 \_\_\_\_\_  
**Marina Seagar - Chairperson**

20 September 2024  
 \_\_\_\_\_  
**Date**

  
 \_\_\_\_\_  
**Racquel Lewis – Financial Delegate**

20 September 2024  
 \_\_\_\_\_  
**Date**

**NZ Family and Foster Care Federation Inc.**  
**Financial Statement for the Year Ended 30 June 2024**

## Statement of financial position

	Notes	Actual this year	Actual last year
<b>Current Assets</b>		\$	\$
Cash and cash equivalents (Bank)	2(h) / 9	573,782	998,989
Short term investments	9	686,785	653,993
Receivables		52,459	42,319
Prepayments		73,293	32,255
Interest accrual		5,288	4,282
GST refund		(4,990)	17,239
NGO Leadership Group		15,849	15,630
<b>Total Current Assets</b>		<b>1,402,466</b>	<b>1,764,707</b>
<b>Non-Current Assets</b>			
Property plant and equipment	11	7,607	46,151
<b>Total Assets</b>		<b>1,410,073</b>	<b>1,810,859</b>
<b>Current Liabilities</b>			
Creditors and accrued expenses		50,315	80,658
Employee costs payable		162,915	166,583
Other current liabilities		70,420	73,003
NGO Leadership Group		15,849	15,630
<b>Total Liabilities</b>		<b>299,499</b>	<b>335,874</b>
<b>Net Assets</b>		<b>1,110,574</b>	<b>1,474,984</b>
<b>Equity</b>			
Retained earnings		1,474,984	1,696,816
Current year (deficit)		(364,410)	(221,832)
<b>Total Equity</b>		<b>1,110,574</b>	<b>1,474,984</b>



*The financial statements must be read in conjunction with the attached notes to the Accounts and Audit Report*



**Caring Families**  
AOTEAROA

## Cash flow statement

	Notes	Actual this year	Actual last year
<b>CASH FLOWS FROM OPERATING ACTIVITIES</b>		\$	\$
<b>Operating receipts</b>			
Donations, koha, and other general fundraising activities		1,792,526	1,980,661
General grants and sponsorship	13	244,567	309,238
Government service delivery contracts		947,494	1,067,622
Interest, dividends and other investment income		69,191	45,834
Other revenue		37,414	77,275
Net GST received / (Paid)		19,088	(4,799)
<b>Total Operating receipts</b>		<b>3,110,278</b>	<b>3,475,830</b>
<b>Less Operating payments</b>			
Payments related to fundraising		1,034,054	1,090,967
Payment to suppliers & employees		2,462,845	2,477,320
<b>Total Operating payments</b>		<b>3,496,900</b>	<b>3,568,287</b>
<b>Net cash flows from operating activities</b>		<b>(386,622)</b>	<b>(92,457)</b>
<b>Cash flows from investing activities</b>			
Purchase of property, plant and equipment		(5,794)	(69,866)
Purchase of investments		(32,791)	(17,643)
<b>Net increase/(decrease) in cash and cash equivalents</b>		<b>(425,207)</b>	<b>(179,966)</b>
<b>Cash and cash equivalent movements</b>			
Opening balance for year		998,989	1,178,955
Closing balance for year		573,782	998,989
<b>Cash and cash equivalents at year closing</b>		<b>(425,207)</b>	<b>(179,966)</b>



## **Statement of accounting policies for year ended 30 June 2024**

### **1 Basis of Preparation**

The Board has elected to report in accordance with the XRB's Tier 3 (NFP) Standard. The entity is eligible to apply these requirements as it does not have public accountability and has total annual expenses of less than \$5,000,000. All transactions in the performance report are reported using the accrual basis of accounting. This performance report is prepared under the assumption that the entity will continue to operate for the foreseeable future.

### **2 Summary of Accounting Policies**

The significant accounting policies used in the preparation of these financial statements as set out below have been applied consistently to both years presented in these financial statements.

#### **(a) Basis of measurement**

The financial statements are prepared on the historical cost basis with assets adjusted to fair value as appropriate.

#### **(b) Functional and presentational currency**

These financial statements are presented in New Zealand dollars.

All amounts are shown exclusive of Goods and Services Tax ("GST"), except for receivables and payables that are stated inclusive of GST.

#### **(c) Revenue**

Revenue is measured at the fair value of the consideration received. The following specific recognition criteria must be met before revenue is recognised.

Fundraising and donations income are recognised as revenue upon receipt and includes funds from the general public, specific programmes or services, or donations in-kind.

Grant revenue includes grants given by other charitable organisations, philanthropic organisations and businesses. Grant revenue is recognised on receipt of funds.

Contracts and grant revenue includes revenue given by Government agencies and businesses. Contract and/or grant revenue is recognised when the conditions attached to the contract have been complied with. Where there are unfulfilled conditions attached to the contract, the amount relating to the unfulfilled conditions is recognised as a liability and released to revenue as the conditions are fulfilled.

Interest revenue is recognised as it accrues, using the effective interest method.

#### **(d) Financial instruments**

Financial assets and financial liabilities are recognised when NZFFCF becomes a party to the contractual provisions of the financial instrument.

NZFFCF derecognises a financial asset or, where applicable, a part group of similar financial assets when the rights to receive cash flows from the asset have expired or are waived, or transferred its rights to receive cash flows from the asset, or has assumed an obligation to pay the received cash flows in full without material delay to a third party; and either:

- Has transferred substantially all the risks and rewards of the asset; or
- Has neither transferred nor retained substantially all the risk and rewards of the assets but has transferred control of the assets.

# NZ Family and Foster Care Federation Inc.

## Financial Statement for the Year Ended 30 June 2024

### (e) Receivables

Receivables are non-derivative financial assets and are stated at their estimated realised value.

### (f) Financial liabilities

Financial liabilities include trade and other creditors, employee entitlements and deferred income (in respect to grants whose conditions are yet to be complied with).

### Liabilities outstanding under letters of credit:

Bond held for Lower Hutt rental premises of \$75,000.

### (g) Cash and cash equivalents

Cash and cash equivalents are short term, highly liquid investments that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value.

### (h) Property, Plant & Equipment

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributed to the acquisition of the asset. Where an asset is acquired, its cost is measured at its fair value as at the date of acquisition.

Depreciation is charged on a straight-line basis over the life of the asset, except for land. Land is not depreciated. Depreciation is charged at rates calculated to allocate the cost or valuation of the asset less any estimated residual value over its remaining useful life.

Leasehold Improvements	6 years
Furniture and Fittings	4 years
Office Equipment	2 - 4 years
Computer Equipment	2 – 4 years
Vehicles	4 years

### (i) Employee benefits

Employee benefits, previously earned from past services, that the organisation expect to be settled within 12 months of the reporting date are measured based on accrued entitlements at current rate of pays. These include salaries and wages accrued up to the reporting date and annual leave earned, but not yet taken at the reporting date.

### (j) Sick leave

Accumulating sick leave has been calculated using historic data on employees' service patterns over a two-year period relating to leave used over and above their annual allocation. On transition to PBE IPSAS we created an average outstanding accrual figure and from there onwards it will be reviewed annually for demographic material changes to the assumptions. After calculations, it was discovered that there was no significant value to be accumulated.

### (k) Income tax status

The trust has charitable status and is exempt from income tax under section CB4 (1). (Charities Commission registration CC25139).

# NZ Family and Foster Care Federation Inc.

## Financial Statement for the Year Ended 30 June 2024

### (l) Goods and services tax (GST)

Revenues, expenses and assets are recognised net of GST while receivables and payables include GST. The net amount of GST recoverable from, or payable to, is included as part of receivables or payables in the statement of financial position.

### (m) Leases

Payments on operating lease agreements, where the lessor retains substantially the risk and rewards of ownership of an asset, are recognised as an expense on a straight-line basis over the lease term.

### 3 Significant Accounting Judgements, Estimates and Assumptions

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities, and the accompanying disclosures and the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in the future periods.

The Board of Trustees and management accept responsibility for the preparation of the annual financial statements and the judgements used in them. In the opinion of the Board and management of NZFFCF the financial statements for the financial year ended 30 June 2024 fairly reflect the financial position and operations of the organisation. NZFFCF has no outstanding claims or liabilities other than those mentioned in the financial statement.

### 4 Contingent Liabilities

Funding for outputs and outcomes, which are subsequently not achieved or do not meet with the standard expected, can be reclaimed in part or whole by the funder. As at 30 June 2024, there were no indication of any such claims to be made. NZFFCF has no known legal proceedings or personal grievance issues outstanding as at 30 June 2024.

### 5 Capital Commitments

There were no capital commitments at the reporting date. (2023 \$Nil).

### 6 Contingent Assets

There were no contingent assets at the reporting date. (2023 \$Nil).

### 7 Audit

These accounts have been subject to audit and should be read in conjunction with the attached audit report. The audit fee for this financial year is \$16,000.

### 8 Related Party Transactions

There were no related party transactions at the reporting date. (2023 \$Nil).

### 9 Cash and Cash Equivalents

	Actual this year	Actual last year
<b>Balances</b>	\$	\$
Current Account	111,742	461,478
Restricted Account	462,040	537,511
<b>Total cash and cash equivalent</b>	<b><u>573,782</u></b>	<b><u>998,989</u></b>



The financial statements must be read in conjunction with the attached notes to the Accounts and Audit Report



Caring Families  
AOTEAROA

# NZ Family and Foster Care Federation Inc.

## Financial Statement for the Year Ended 30 June 2024

### 10 Commitments and Contingencies

As at the reporting date, the Board of Trustees has entered into the following non-cancellable lease agreements. Operating leases held over properties give NZFFCF the right to renew the lease subject to a re-determination of the lease rental by the lessor. There are no operating leases.

	Actual this year	Actual last year
<b>Value of Non-Cancellable Rental</b>	<b>\$</b>	<b>\$</b>
Less than One Year	164,650	162,939
Between One and Five Years	118,235	246,158
Greater Than Five Years	0	0
<b>Total Value of Non-Cancellable Rental</b>	<b><u>282,885</u></b>	<b><u>409,097</u></b>

### 11 Property, Plant & Equipment

Property, Plant & Equipment are recorded at fair value on transition date. Certain smaller assets of a fixed nature have been treated as consumables and expensed accordingly. Leasehold improvements are capitalised, and the cost is amortised over the estimated useful life of the improvements.

#### (a) Fixed assets

##### Fixed asset schedule as at 30 June 2024

Fixed Assets at cost	Opening Balance	Additions	Disposals	Accumulated Depreciation	Closing Balance
	\$	\$	\$	\$	\$
Computer Equipment	95,359	0	4,776	87,387	3,196
Office Equipment	36,465	5,794	13,728	24,640	3,891
Office Fitout	13,956	0	0	13,956	0
Furniture & Fittings	27,134	0	0	26,614	520
<b>Total</b>	<b><u>172,914</u></b>	<b><u>5,794</u></b>	<b><u>18,504</u></b>	<b><u>152,597</u></b>	<b><u>7,607</u></b>

##### Fixed asset schedule as at 30 June 2023

Fixed Assets at cost	Opening Balance	Additions	Disposals	Accumulated Depreciation	Closing Balance
	\$	\$	\$	\$	\$
Computer Equipment	107,938	64,336	76,916	56,822	38,536
Office Equipment	51,886	956	16,375	33,416	3,049
Office Fitout	13,956	0	0	11,758	2,198
Furniture & Fittings	36,193	0	9,059	24,766	2,368
<b>Total</b>	<b><u>209,973</u></b>	<b><u>65,292</u></b>	<b><u>102,350</u></b>	<b><u>126,762</u></b>	<b><u>46,151</u></b>



# NZ Family and Foster Care Federation Inc.

## Financial Statement for the Year Ended 30 June 2024

### (b) Intangible assets

#### Intangible asset schedule as at 30 June 2024

Intangible Assets at cost	Opening Balance	Additions	Disposals	Accumulated Depreciation	Closing Balance
	\$	\$	\$	\$	\$
Computer Software	27,674	0	17,209	10,465	0
<b>Total</b>	<b>27,674</b>	<b>0</b>	<b>17,209</b>	<b>10,465</b>	<b>0</b>

#### Intangible asset schedule as at 30 June 2023

Intangible Assets at cost	Opening Balance	Additions	Disposals	Accumulated Depreciation	Closing Balance
	\$	\$	\$	\$	\$
Computer Software	27,674	0	0	27,674	0
<b>Total</b>	<b>27,674</b>	<b>0</b>	<b>0</b>	<b>27,674</b>	<b>0</b>

Annual Depreciation	Actual this year	Actual last year
	\$	\$
Depreciation	44,026	45,764

### 12 Events After the Reporting Date

The Board of Trustees and management is not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in these financial statements, that have significantly or may significantly affect the operations of NZFFCF (2023: \$Nil).

### 13 Grants Received

We are grateful to the following funding agencies for their financial support:

Aotearoa Gaming Trust, Bay Trust, Community Trust South, Eastern & Central Community Trust, Foundation North, Four Winds Foundation Limited, Grassroots Trust – Central, Lion Foundation, Lottery Grants Board, Nikau Foundation, Otago Community Trust, Pub Charity, Rātā Foundation, Rotorua Trust, TECT – Tauranga Energy Consumer Trust, TG Macarthy Trust, We Care Community Trust Ltd, Whanganui Community Foundation.

### 14 Equity

	Actual this year	Actual last year
	\$	\$
Equity at 1 July	1,474,984	1,696,816
(deficit) for the year	(364,410)	(221,832)
<b>Equity at 30 June</b>	<b><u>1,110,574</u></b>	<b><u>1,474,984</u></b>



*The financial statements must be read in conjunction with the attached notes to the Accounts and Audit Report*







# NATIONAL OFFICE TEAM

**Linda Surtees**

**Amy Ririnui**

**Dagmar Cronauer**

**Di Marshall**

**Jennifer Hanson**

**Jenni Anderson**

**Jesse-Damon Bond**

**Jill Kirkland**

**Joanne Dean**

**Megan Fitzgibbon**

**Nyvonne Krause**

**Rob Surtees**

**Sally Moffatt**

**Samantha Lenik**

**Wendy Kavanagh**

**Wendy Lowe**

Chief Executive

Fundraising / Finance Officer

Training Coordinator

Project Administrator and IT Support

Executive Assistant

Fundraising Manager

Administration Support

Critical Support Coordinator

Marketing and Communications Coordinator

Care Support Manager

Kaitakawaenga and Coromandel Regional Coordinator

Therapist

Programme Manager

Marketing and Communications Manager

Office Volunteer

Finance Manager

## HONORARY/LIFE MEMBERS

Honorary/Life membership is an honor bestowed on an individual whose continuous, admirable, loyal, and outstanding service and contribution has provided measureable benefits to caregivers over an extended period.

### OUR WONDERFUL HONORARY/ LIFE MEMBERS ARE:

Barbara Allen

Barbara Burt

Bill Nathan

Colin Hardgrave

Diana Halsted

Ewen Laurenson

Gillian Lynch

Gwenda Swinney

Jill Worrall

### WE REMEMBER WITH THE GREATEST FONDNESS THOSE WHO ARE NO LONGER WITH US:

Billie Galloway

Graeme Swinney

Ngahuia Donnell

Pam Pilalis

Pat Sumpter

Pauline O'Connor

# REGIONAL COORDINATOR TEAM

AS AT 30 JUNE 2024



**Christie McGiven**  
Auckland



**Nyvonne Krause**  
Coromandel



**Christine Frost**  
Central North



**Nu'umoe Collins**  
Auckland South



**Ebony Phillips**  
Lower North / North West



**James Uri**  
East Coast



**Denise Green**  
Upper South



**Caroline Graetz**  
Canterbury



**Stacey Penrose**  
Lower South





**Caring Families**  
AOTEAROA

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Lower Hutt, 5010

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